

## Home Care Package Service Charges

### As at 01.10.2018

IN HOME CARE	Rate	Minimum Service Time
Receiving personal services, meal preparation, home cleaning and laundry, assistance with medication, enjoying company and care at home and receiving face-to-face welfare checks.	\$50.00 per hour	30 minutes
<b>COMMUNITY LIVING</b>	Rate	
Assistance with shopping, bill-paying, medical appointments, attending social activities and supporting your hobbies and interests. (includes transport)	\$50.00 per hour plus \$1.00 per km	30 minutes
<b>HANDYMAN SERVICES</b>	Rate	
Looking after your lawn and garden, changing tap washers, light globes and smoke alarm batteries, chopping wood for heating and cooking purposes, and handyman tasks around the home.	\$75.00 per hour	30 minutes
<b>SOCIAL GROUPS</b>	Rate	
Coming to the Eaton or Harvey Social Centre or joining a bus outing (includes vehicle transport to and from your home if within a 10 km radius). Harvey "Gopher" Club <b>NB: Meals at the client's own expense.</b>	\$75.00 per occasion  \$25.00 per occasion	
<b>TRANSPORT</b>	Rate	
Transport to medical appointments and other appointments and events (unaccompanied)	\$50.00 per hour plus \$1.00 per km	15 minutes
<b>SPECIAL HOME SERVICES</b>	Rate	
Spring cleaning, window cleaning, gutter cleaning, installation of handrails and/or ramps, modifying taps, door handles etc. for ease of living. May include a one-off safety inspection.	\$75.00 per hour	30 minutes
<b>NURSING and ALLIED HEALTH SERVICES</b>		
Nursing services, speech therapy, podiatry, physiotherapy or occupational therapy services or individual assessments On call services Welfare check (by phone)	\$75.00 per hour \$75.00 per hour \$12.50 per occurrence	
<b>24 HOUR RESPITE CARE</b>	Rate	
Around the clock care in your own home or at our facilities to give the carer respite from caring duties.	\$800.00 per occasion	

### Administration and Case Management Fees

Package Level	Fee per day		
	Administration Fee	Case Management Fee	Total Cost per day
1	\$1.55	\$2.85	\$4.40
2	\$3.50	\$6.50	\$10.00
3	\$9.30	\$17.25	\$26.55
4	\$16.45	\$30.55	\$47.00

### Surcharges on Hourly Rates

All hourly rates quoted refer to services delivered between the hours of 6.00am and 8.00pm Monday to Friday, eg. \$50.00 per hour.

Surcharges	
<b>Weekday Evenings 8.00pm – 6.00am</b>	Hourly Rate x 1.5
<b>Saturdays</b>	Hourly Rate x 1.5
<b>Sundays</b>	Hourly Rate x 2.0
<b>Public Holidays</b>	Hourly Rate x 2.5

### Specialised Assistive Equipment

Equipment can also be purchased through your Home Care Package. A \$25 handling fee applied per occasion if SWCC purchases equipment on your behalf. Please ask your Coordinator for details.

### Client Contributions

#### 1. Basic Daily Fee

If your package subsidy is not sufficient to provide for all of the services you want, South West Community Care may ask you to pay a **Basic Daily Fee**. This fee may be up to 17.5% of the aged pension.

#### 2. Income-Tested Care Fee:

Depending on your income, the federal government may ask you to contribute to the cost of your care. If you are **not** a recipient of a full aged pension, you will be asked to complete an Aged Care Fees Income Assessment form (SA456). If Centrelink or DVA determine your income is sufficient to allow you to contribute financially to your care, they will advise you of the **Income Tested Care Fee** you will be required to pay to South West Community Care.

### Additional Sub-contracting Fees

Initial setup of a sub-contract agreement	\$100 one off cost
Monthly handling fee (only charged when services are provided by a third party in the calendar month).	\$25 per month

### Cancellation Policy

Clients or their carers can cancel services at any time, however, the cancellation notice must be received **before 2.00pm** on the previous working day. If you have not informed us by 2.00pm, the full cost of the service will be charged.

### Zero Exit Fee

SWCC does **NOT** charge an exit fee. If you leave our service, all of your residual subsidy funds will move with you.